

General Assembly

Raised Bill No. 1328

January Session, 2007

LCO No. 4446

*04446_____ET__^

Referred to Committee on Energy and Technology

Introduced by: (ET)

AN ACT CONCERNING THE DEPARTMENT OF PUBLIC UTILITY CONTROL.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. Subsection (a) of section 16-47 of the general statutes is
- 2 repealed and the following is substituted in lieu thereof (Effective from
- 3 passage):
- 4 (a) As used in this section [,] and section 2 of this act, (1) "holding
- 5 company" means any corporation, association, partnership, trust or
- 6 similar organization, or person which, either alone or in conjunction
- 7 and pursuant to an arrangement or understanding with one or more
- 8 other corporations, associations, partnerships, trusts or similar
- 9 organizations, or persons, directly or indirectly, controls a gas, electric,
- 10 electric distribution, water, telephone or community antenna television
- 11 company, [. As used in this section,] and (2) "control" means the
- 12 possession of the power to direct or cause the direction of the
- 13 management and policies of a gas, electric, electric distribution, water,
- 14 telephone or community antenna television company or a holding
- 15 company, whether through the ownership of its voting securities, the
- 16 ability to effect a change in the composition of its board of directors or

17 otherwise, provided, control shall not be deemed to arise solely from a 18 revocable proxy or consent given to a person in response to a public 19 proxy or consent solicitation made pursuant to and in accordance with 20 the applicable rules and regulations of the Securities Exchange Act of 21 1934 unless a participant in said solicitation has announced an 22 intention to effect a merger or consolidation with, reorganization, or 23 other business combination or extraordinary transaction involving the 24 gas, electric, electric distribution, water, telephone or community 25 antenna television company or the holding company. Control shall be 26 presumed to exist if a person directly or indirectly owns ten per cent or 27 more of the voting securities of a gas, electric, electric distribution, 28 water, telephone or community antenna television company or a 29 holding company, provided the department may determine, after 30 conducting a hearing, that said presumption of control has been 31 rebutted by a showing that such ownership does not in fact confer 32 control.

- Sec. 2. (NEW) (*Effective from passage*) (a) As used in this section, "affiliate" means a person, as defined in section 16-1 of the general statutes, or class of persons that, with a gas company, as defined in section 16-1 of the general statutes, is under the control of the same holding company, or a person or class of persons that the Department of Public Utility Control determines to stand in such relation to a gas company that there is liable to be an absence of arm's length bargaining in transactions between them as to make it necessary to protect ratepayers.
- (b) The Department of Public Utility Control shall establish a code of conduct that sets minimum standards for gas company transactions with affiliates to achieve, at a minimum, the following goals:
- (1) Provide rules for when the purchases or sales of goods or services between a gas company and an affiliate should be by written contract based on such factors as the nature, value and term of the purchase or sale;

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- 49 (2) Provide rules with respect to sharing or giving access to certain 50 types of customer identifying or commercially sensitive information to 51 affiliates that may differ between regulated and unregulated affiliates;
- 52 (3) Provide for a system of records and reporting for transactions 53 between a gas company and its affiliates;
- (4) Establish standards to ensure that any payment by a gas company to any affiliate or from any affiliate to a gas company is appropriate and reasonable;
- 57 (5) Provide a standard for avoidance of conflict of interest between a 58 gas company and affiliates;
 - (6) Ensure that any such transactions shall not have an improper and adverse impact on the costs or revenues of the gas company, on the rates and charges paid by gas company customers or on the quality of service provided by the gas company;
- 63 (7) Ensure that gas company ratepayers do not subsidize affiliate operations;
- (8) Ensure fair, appropriate and equitable standards for purchases,
 sales, leases, asset transfers and cost or profit-sharing transactions or
 any type of financing or encumbrance involving a gas company and its
 affiliates; and
- 69 (9) Ensure that gas supply and distribution services are provided by 70 a gas company in an appropriate manner to affiliates and nonaffiliates 71 alike.
 - (c) In addition to the powers granted to the department in section 16-8c of the general statutes, during a rate proceeding under 16-19 of the general statutes, as amended by this act, the department may summon witnesses from an affiliate with which a gas company has had direct or indirect transactions, examine the affiliate under oath and order production, inspection and audit of its books, records or other

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- 78 information relevant to any transaction that the department has reason 79 to believe has or will have an adverse impact on the costs and revenues 80 of the affiliated gas company. Proprietary commercial and proprietary 81 financial information of an affiliate provided pursuant to this section 82 shall be confidential and protected by the department, subject to the 83 provisions of section 1-210 of the general statutes.
 - (d) Each gas company shall submit to the department records and such information as the department may require, at intervals determined by the department and in such form as the department may order regarding affiliate transactions.
 - (e) The department may, upon its own motion, investigate a gas company's compliance with the code of conduct, and any such investigation shall be a contested case, as defined in section 4-166 of the general statutes.
 - (f) The department may make orders to enforce the code of conduct, including, but not limited to, cease and desist orders and may levy civil penalties pursuant to section 16-41 of the general statutes against entities subject to the code of conduct.
 - (g) The code of conduct shall not prohibit communications necessary to restore gas company service or to prevent or respond to emergency conditions.
- 99 (h) On or before November 1, 2007, the department shall adopt regulations, in accordance with the provisions of chapter 54 of the general statutes, to establish the code of conduct in accordance with subsection (b) of this section, related accounting and reporting requirements and procedures for gas company and affiliate compliance with this section.
 - (i) Any methodology for the allocation of costs between a gas company and other companies under the control of the same holding company currently approved by, or under current orders issued by,

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- 108 the Securities and Exchange Commission under the Public Utility
- 109 Holding Company Act of 1935 or the Federal Energy Regulatory
- 110 Commission under the Public Utility Holding Company Act of 2005,
- 111 shall be entitled to a rebuttable presumption of reasonableness.
- 112 Charges rendered to a gas company by an affiliate that is a traditional
- 113 centralized service company shall be at cost and entitled to a rebuttable
- 114 presumption of reasonableness.
- 115 Sec. 3. Subsection (h) of section 16-19b of the general statutes is
- 116 repealed and the following is substituted in lieu thereof (Effective from
- 117 passage):
- 118 (h) The Department of Public Utility Control shall continually
- 119 monitor and oversee the application of the purchased gas adjustment
- 120 clause, the energy adjustment clause, and the transmission rate
- 121 adjustment clause. The department shall hold a public hearing thereon
- 122 whenever the department deems it necessary or upon application of
- 123 the Office of Consumer Counsel, but no less frequently than [once
- 124 every six months] annually, and undertake such other proceeding
- 125 thereon to determine whether charges or credits made under such
- 126 clauses reflect the actual prices paid for purchased gas or energy and
- 127 the actual transmission costs and are computed in accordance with the
- 128 applicable clause. If the department finds that such charges or credits
- do not reflect the actual prices paid for purchased gas or energy, and 129
- 130 the actual transmission costs or are not computed in accordance with
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the applicable clause, it shall recompute such charges or credits and

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- shall direct the company to take such action as may be required to
- 133 insure that such charges or credits properly reflect the actual prices
- 134 paid for purchased gas or energy and the actual transmission costs and
- 135 are computed in accordance with the applicable clause for the
- 136 applicable period.
- 137 Sec. 4. Subsection (a) of section 16-19 of the general statutes is
- 138 repealed and the following is substituted in lieu thereof (Effective from
- 139 passage):

(a) No public service company may charge rates in excess of those previously approved by the authority or the Department of Public Utility Control except that any rate approved by the Public Utilities Commission or the authority shall be permitted until amended by the authority or the department, that rates not approved by the authority or the department may be charged pursuant to subsection (b) of this section, and that the hearing requirements with respect to adjustment clauses are as set forth in section 16-19b, as amended by this act. Each public service company shall file any proposed amendment of its existing rates with the department in such form and in accordance with such reasonable regulations as the department may prescribe. Each electric, electric distribution, gas or telephone company filing a proposed amendment shall also file with the department an estimate of the effects of the amendment, for various levels of consumption, on the household budgets of high and moderate income customers and customers having household incomes not more than one hundred fifty per cent of the federal poverty level. Each electric and electric distribution company shall also file such an estimate for space heating customers. Each water company, except a water company that provides water to its customers less than six consecutive months in a calendar year, filing a proposed amendment, shall also file with the department a plan for promoting water conservation by customers in such form and in accordance with a memorandum of understanding entered into by the department pursuant to section 4-67e. Each public service company shall notify each customer who would be affected by the proposed amendment, by mail, at least one week prior to the public hearing thereon but no earlier than four weeks prior to the start of the public hearing, that an amendment has been or will be requested. Such notice shall also indicate (1) [the Department of Public Utility Control] the date or dates, time or times and location or locations of the scheduled public hearing, (2) a statement that customers may provide comments regarding the proposed rate request by writing to the Department of Public Utility Control or by appearing in person at one of the scheduled public hearings, (3) the department's

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telephone number for obtaining information concerning the schedule for public hearings on the proposed amendment, and [(2)] (4) whether the proposed amendment would, in the company's best estimate, increase any rate or charge by twenty per cent or more, and, if so, describe in general terms any such rate or charge and the amount of the proposed increase, provided no such company shall be required to provide more than one form of the notice to each class of its customers. In the case of a proposed amendment to the rates of any public service company, the department shall hold a public hearing thereon, except as permitted with respect to interim rate amendments by subsection (d) and subsection (g) of this section, and shall make such investigation of such proposed amendment of rates as is necessary to determine whether such rates conform to the principles and guidelines set forth in section 16-19e, or are unreasonably discriminatory or more or less than just, reasonable and adequate, or that the service furnished by such company is inadequate to or in excess of public necessity and convenience. The department, if in its opinion such action appears necessary or suitable in the public interest may, and, upon written petition or complaint of the state, under direction of the Governor, shall, make the aforesaid investigation of any such proposed amendment which does not involve an alteration in rates. If the department finds any proposed amendment of rates to not conform to the principles and guidelines set forth in section 16-19e, or to be unreasonably discriminatory or more or less than just, reasonable and adequate to enable such company to provide properly for the public convenience, necessity and welfare, or the service to be inadequate or excessive, it shall determine and prescribe, as appropriate, an adequate service to be furnished or just and reasonable maximum rates and charges to be made by such company. In the case of a proposed amendment filed by an electric, electric distribution, gas or telephone company, the department shall also adjust the estimate filed under this subsection of the effects of the amendment on the household budgets of the company's customers, in accordance with the rates and charges approved by the department. The department shall issue a final

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- decision on each rate filing within one hundred fifty days from the proposed effective date thereof, provided it may, before the end of such period and upon notifying all parties and intervenors to the proceedings, extend the period by thirty days.
- Sec. 5. Section 16-22 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2007*):
- 214 At any hearing involving a rate or the transfer of ownership of 215 assets or a franchise of a public service company, or the formation or 216 change in control of a holding company, as defined in section 16-47, as 217 amended by this act, that involves a public service company within 218 this state, the burden of proving that [said] the rate under 219 consideration is just and reasonable or that [said] the transfer of assets 220 or franchise or that the change in control or formation of a holding 221 company is just and reasonable and is in the public interest shall be on 222 the public service company or the applicant company. The provisions 223 shall not apply the regulation section to 224 telecommunications service which is a competitive service, as defined 225 in section 16-247a.
- Sec. 6. Subsection (d) of section 16-47 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective October 1, 2007*):
- 229 (d) The Department of Public Utility Control shall investigate and 230 hold a public hearing on the question of granting its approval with 231 respect to any application made under subsection (b) or (c) of this 232 section and thereafter may approve or disapprove any such 233 application in whole or in part and upon such terms and conditions as 234 it deems necessary or appropriate, including, but not limited to, orders 235 that effectuate a rate reduction or sharing of merger-related savings 236 between shareholders and ratepayers. In connection with its 237 investigation, the department may request the views of the gas, 238 electric, electric distribution, water, telephone or community antenna 239 television company or holding company which is the subject of the

application with respect to the proposed acquisition. After the filing of an application satisfying the requirements of such regulations as the department may adopt in accordance with the provisions of chapter 54, but not later than thirty business days after the filing of such application, the department shall give prompt notice of the public hearing to the person required to file the application and to the subject company or holding company. Such hearing shall be commenced as promptly as practicable after the filing of the application, but not later than thirty business days after the filing, and the department shall make its determination as soon as practicable, but not later than one hundred twenty days after the filing of the application unless the person required to file the application agrees to an extension of time. The department may, in its discretion, grant the subject company or holding company the opportunity to participate in the hearing by presenting evidence and oral and written argument. If the department fails to give notice of its determination to hold a hearing, commence the hearing, or render its determination after the hearing within the time limits specified in this subdivision, the proposed acquisition shall be deemed approved. In each proceeding on a written application submitted under [said] subsection (b) or (c) of this section, the department shall, in a manner which treats all parties to the proceeding on an equal basis, take into consideration (1) the financial, technological and managerial suitability and responsibility of the applicant, (2) the ability of the gas, electric, electric distribution, water, telephone or community antenna television company or holding company which is the subject of the application to provide safe, adequate and reliable service to the public through the company's plant, equipment and manner of operation if the application were to be approved, [and] (3) for an application concerning a telephone company, the effect of approval on the location and accessibility of management and operations and on the proportion and number of state resident employees, and (4) the benefits to ratepayers and the citizens of the state. Such benefits may include, but shall not be limited to, rate reductions or the sharing of proposed merger savings with

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- 274 ratepayers.
- 275 Sec. 7. Section 16-18a of the general statutes is amended by adding 276 subsection (d) as follows (*Effective from passage*):
- 277 (NEW) (d) For any proceeding before the Federal Energy 278 Regulatory Commission, the United States Department of Energy, the 279 United States Nuclear Regulatory Commission, the United States 280 Securities and Exchange Commission, the Federal Trade Commission, 281 Department United States of Justice or the Federal 282 Communications Commission, the Department of Public Utility 283 Control may retain consultants to assist its staff in such proceedings by 284 providing expertise in areas in which staff expertise does not currently 285 exist or when necessary to supplement staff expertise. All reasonable 286 and proper expenses of such expert consultants shall be borne by the 287 public service companies, certified telecommunications providers, 288 electric suppliers or gas registrants that are affected by the decisions of 289 such proceedings and shall be paid at such times and in such manner 290 as the department directs, provided such expenses (1) shall be 291 apportioned in proportion to the revenues of each affected entity as 292 reported to the department for purposes of section 16-49 for the most 293 recent period, and (2) shall not exceed two hundred fifty thousand 294 dollars per proceeding, including any appeals thereof, in any calendar 295 year unless the department finds good cause for exceeding the limit. 296 All such expenses shall be recognized by the department as proper 297 business expenses of the affected entities for rate-making purposes, as 298 provided in section 16-19e, if applicable.
- 299 Sec. 8. Subsection (c) of section 16-262j of the general statutes is 300 repealed and the following is substituted in lieu thereof (Effective from 301 passage):
- 302 (c) Each public service company, certified telecommunications 303 provider and electric supplier shall pay interest on any security 304 deposit it receives from a customer at the average rate paid, as of 305 December 30, 1992, on savings deposits by insured commercial banks

306 as published in the Federal Reserve Board bulletin and rounded to the 307 nearest one-tenth of one percentage point, except in no event shall the 308 rate be less than one and one-half per cent. On and after January 1, 309 1994, the rate for each calendar year shall be not less than the deposit 310 index as determined by the Banking Commissioner and, as defined in 311 subsection (d) of this section, for that year and rounded to the nearest 312 one-tenth of one percentage point, except in no event shall the rate be 313 less than one and one-half per cent.

- Sec. 9. Subsection (c) of section 16-8a of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
 - (c) (1) Not more than [thirty] <u>ninety</u> business days after receipt of a written complaint, in a form prescribed by the department, by an employee alleging the employee's employer has retaliated against an employee in violation of subsection (a) of this section, the department shall make a preliminary finding in accordance with this subsection.
 - (2) Not more than five business days after receiving a written complaint, in a form prescribed by the department, the department shall notify the employer by certified mail. Such notification shall include a description of the nature of the charges and the substance of any relevant supporting evidence. The employer may submit a written response and both the employer and the employee may present rebuttal statements in the form of affidavits from witnesses and supporting documents and may meet with the department informally to respond verbally about the nature of the employee's charges. The department shall consider in making its preliminary finding as provided in subdivision (3) of this subsection any such written and verbal responses, including affidavits and supporting documents, received by the department not more than twenty business days after the employer receives such notice. Any such response received after twenty business days shall be considered by the department only upon a showing of good cause and at the discretion of the department. The

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department shall make its preliminary finding as provided in subdivision (3) of this subsection based on information described in this subdivision, without a public hearing.

- (3) Unless the department finds by clear and convincing evidence that the adverse employment action was taken for a reason unconnected with the employee's report of substantial misfeasance, malfeasance or nonfeasance, there shall be a rebuttable presumption that an employee was retaliated against in violation of subsection (a) of this section if the department finds that: (A) The employee had reported substantial misfeasance, malfeasance or nonfeasance in the management of the public service company, holding company or licensee; (B) the employee was subsequently discharged, suspended, demoted or otherwise penalized by having the employee's status of employment changed by the employee's employer; and (C) the subsequent discharge, suspension, demotion or other penalty followed the employee's report closely in time.
- (4) If such findings are made, the department shall issue an order requiring the employer to immediately return the employee to the employee's previous position of employment or an equivalent position pending the completion of the department's full investigatory proceeding pursuant to subsection (d) of this section.
- Sec. 10. Subdivision (1) of subsection (b) of section 16-262c of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- (b) (1) From November first to April fifteenth, inclusive, no electric or electric distribution company, as defined in section 16-1, no electric supplier and no municipal utility furnishing electricity shall terminate, deny or refuse to reinstate residential electric service in hardship cases where the customer lacks the financial resources to pay his or her entire account. From November first to April fifteenth, inclusive, no gas company and no municipal utility furnishing gas shall terminate or refuse to reinstate residential gas service in hardship cases where the

customer uses such gas for heat and lacks the financial resources to pay his or her entire account, except a gas company that, between April sixteenth and October thirty-first, terminated gas service to a residential customer who uses gas for heat and who, during the previous period of November first to April fifteenth, had gas service maintained because of hardship status, may refuse to reinstate the gas service from November first to April fifteenth, inclusive, only if the customer has failed to pay, since the preceding November first, the lesser of: (A) Twenty per cent of the outstanding principal balance owed the gas company as of the date of termination, (B) one hundred dollars, or (C) the minimum payments due under the customer's amortization agreement. Notwithstanding any other provision of the general statutes to the contrary, no electric, electric distribution or gas company, no electric supplier and no municipal utility furnishing electricity or gas shall terminate or refuse to reinstate residential electric or gas service where the customer lacks the financial resources to pay his or her entire account and for which customer or a member of the customer's household the termination or failure to reinstate such service would create a life-threatening situation.

Sec. 11. Subdivision (30) of subsection (a) of section 16-1 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(30) "Electric supplier" means any person [, including an electric aggregator] or participating municipal electric utility that is licensed by the Department of Public Utility Control in accordance with section 16-245, as amended by this act, [that] and provides electric generation services to end use customers in the state using the transmission or distribution facilities of an electric distribution company, regardless of whether or not such person takes title to such generation services, but does not include: (A) A municipal electric utility established under chapter 101, other than a participating municipal electric utility; (B) a municipal electric energy cooperative established under chapter 597; (D) any other

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403 electric utility owned, leased, maintained, operated, managed or 404 controlled by any unit of local government under any general statute 405 or special act; or (E) an electric distribution company in its provision of 406 electric generation services in accordance with subsection (a) or, prior 407 to January 1, 2004, subsection (c) of section 16-244c.

- 408 Sec. 12. Subdivision (31) of subsection (a) of section 16-1 of the 409 general statutes is repealed and the following is substituted in lieu 410 thereof (*Effective from passage*):
- 411 (31) "Electric aggregator" means [(A) a person, municipality or 412 regional water authority that] any person, municipality, regional water 413 authority or the Connecticut Resource Recovery Authority, if such 414 entity gathers together electric customers for the purpose of 415 negotiating the purchase of electric generation services from an electric 416 supplier, [or (B) the Connecticut Resources Recovery Authority, if it 417 gathers together electric customers for the purpose of negotiating the 418 purchase of electric generation services from an electric supplier, provided such [person, municipality or authority] entity is not 419 420 engaged in the purchase or resale of electric generation services, and 421 provided further such customers contract for electric generation 422 services directly with an electric supplier, and may include an electric 423 cooperative established pursuant to chapter 597.
- 424 Sec. 13. Subsection (a) of section 16-1 of the general statutes is 425 amended by adding subdivision (46) as follows (*Effective from passage*):
- 426 (NEW) (46) "Electric broker" means any person, municipality, 427 regional water authority or the Connecticut Resources Recovery 428 Authority, if such entity arranges or acts as an agent, negotiator or 429 intermediary in the sale or purchase of electric generation services 430 between any end use customer in the state and any electric supplier, 431 but does not take title to any of the generation services sold, provided 432 (A) such entity is not engaged in the purchase and resale of electric 433 generation services, and (B) such customer contracts for electric 434 generation services directly with an electric supplier, and may include

- an electric cooperative established pursuant to chapter 597.
- Sec. 14. Subsection (l) of section 16-245 of the general statutes is
- repealed and the following is substituted in lieu thereof (*Effective from*
- 438 passage):
- (l) (1) An electric aggregator <u>or electric broker</u> shall not be subject to the provisions of subsections (a) to (k), inclusive, of this section.
- 441 (2) No electric aggregator or electric broker shall arrange or 442 negotiate a contract for the purchase of electric generation services 443 from an electric supplier unless such aggregator or electric broker has 444 [(A)] obtained a certificate of registration from the Department of 445 Public Utility Control in accordance with this subsection. [, or (B) in the 446 case of a municipality, regional water authority and the Connecticut 447 Resources Recovery Authority, registered in accordance with section 448 16-245b.] An electric aggregator that was licensed pursuant to this 449 section prior to July 1, 2003, shall receive a certificate of registration on 450 July 1, 2003. An entity that has been issued an electric supplier license 451 by the Department of Public Utility Control pursuant to subsections (a) 452 to (k), inclusive, of this section may act as an electric aggregator or 453 electric broker without having to obtain a certificate of registration in 454 accordance with this subsection.
 - (3) An application for a certificate of registration shall be filed with the department, accompanied by a fee as determined by the department. The application shall contain such information as the department may deem relevant, including, but not limited to, the following: (A) The address of the applicant's headquarters and the articles of incorporation, if applicable, as filed with the state in which the applicant is incorporated; (B) the address of the applicant's principal office in the state, if any, or the address of the applicant's agent for service in the state; (C) the toll-free or in-state telephone number of the applicant; (D) information about the applicant's corporate structure, if applicable, including [financial names and financial statements, as relevant, concerning] names and background

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- information of corporate affiliates; (E) disclosure of whether the applicant or any of the applicant's corporate affiliates or officers, if applicable, have been or are currently under investigation for violation of any consumer protection law or regulation to which it is subject, either in this state or in another state. Each registered electric aggregator or electric broker shall update the information contained in this subdivision as necessary.
 - (4) Not more than thirty days after receiving an application for a certificate of registration, the department shall notify the applicant whether the application is complete or whether the applicant must submit additional information. The department shall grant or deny the application for a certificate of registration not more than ninety days after receiving all information required of an applicant. The department shall hold a public hearing on an application upon the request of any interested party.
 - (5) As a condition for maintaining a certificate of registration, the registered electric aggregator <u>or electric broker</u> shall ensure that, where applicable, it complies with the National Labor Relations Act and regulations, if applicable, and it complies with the Connecticut Unfair Trade Practices Act and applicable regulations.
- 487 (6) Any registered electric aggregator or electric broker that fails to 488 comply with a registration condition or violates any provision of this 489 section shall be subject to civil penalties by the Department of Public 490 Utility Control in accordance with the procedures contained in section 491 16-41, or the suspension or revocation of such registration, or a 492 prohibition on accepting new customers following a hearing that is 493 conducted as a contested case in accordance with the provisions of 494 chapter 54.
- Sec. 15. Section 16-245b of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- Notwithstanding the provisions of subsection (a) of section 16-245,

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Sec. 16. Subsection (b) of section 16-245p of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

responsible, or (B) the municipalities that are within the authorized

service area of the regional water authority. Any municipality or

regional water authority that aggregates or brokers in accordance with

this section shall register not less than annually with the Department

of Public Utility Control on a form prescribed by the department.

(b) The Department of Public Utility Control shall maintain and make available to customers upon request, a list of electric aggregators and electric brokers and the following information about each electric supplier and each electric distribution company providing standard service or back-up electric generation service, pursuant to section 16-244c: (1) Rates and charges; (2) applicable terms and conditions of a contract for electric generation services; (3) the percentage of the total electric output derived from each of the categories of energy sources provided in subsection (e) of section 16-244d, the total emission rates of nitrogen oxides, sulfur oxides, carbon dioxide, carbon monoxide, particulates, heavy metals and other wastes the disposal of which is regulated under state or federal law at the facilities operated by or

under long-term contract to the electric supplier or providing electric generation services to an electric distribution company providing standard service or back-up electric generation service, pursuant to section 16-244c, and the analysis of the environmental characteristics of each such category of energy source prepared pursuant to subsection (e) of [said] section 16-244d and to the extent such information is unknown, the estimated percentage of the total electric output for which such information is unknown, along with the word "unknown" for that percentage; (4) a record of customer complaints and the disposition of each complaint; and (5) any other information the department determines will assist customers in making informed decisions when choosing an electric supplier. The department shall make available to customers the information filed pursuant to subsection (a) of this section not later than thirty days after its receipt. The department shall put such information in a standard format so that a customer can readily understand and compare the services provided by each electric supplier.

Sec. 17. Subdivision (19) of subsection (a) of section 22a-266 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):

(19) Act as an electric supplier, [or] an electric aggregator or an electric broker pursuant to public act 98-28* provided any net revenue to the authority from activities, contracts, products or processes undertaken pursuant to this subdivision, after payment of principal and interest on bonds and repayment of any loans or notes of the authority, shall be distributed so as to reduce the costs of other authority services to the users thereof on a pro rata basis proportionate to costs paid by such users. In acting as an electric supplier, [or an] electric aggregator or electric broker pursuant to any license granted by the Department of Public Utility Control, the authority may enter into contracts for the purchase and sale of electricity and electric generation services, provided such contracts are solely for the purposes of ensuring the provision of safe and reliable electric service

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and protecting the position of the authority with respect to capacity and price.

- Sec. 18. Subsection (c) of section 7-148ee of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
 - (c) No corporation established pursuant to subsection (a) of this section shall engage in the manufacture, distribution, purchase or sale, or any combination thereof, of electricity, gas or water outside the service area of such municipal electric or gas utility or within its service area if it encroaches upon the service area or franchise area of another water or gas utility. Nothing in this section shall be construed to permit any municipal electric utility to engage in the sale, [or] aggregation or brokering of electric generation services other than pursuant to section 16-245, as amended by this act.
 - Sec. 19. Subsection (b) of section 33-219 of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
 - (b) Notwithstanding the provisions of subsection (a) of this section, cooperative, nonprofit, membership corporations may be organized under this chapter for the purpose of generating electric energy by means of cogeneration technology, renewable energy resources or both and supplying it to any member or supplying it to, purchasing it from or exchanging it with a public service company, electric supplier, [as defined in section 16-1,] municipal aggregator, [as defined in said section] electric broker, municipal utility or municipal electric energy cooperative, all as defined in section 16-1, as amended by this act, in accordance with an agreement with the company, electric supplier, electric aggregator, electric broker, municipal utility or cooperative. No membership corporation under this subsection may exercise those powers contained in subsection (i) or (j) of section 33-221 unless the prior approval of the Department of Public Utility Control is obtained, after opportunity for hearing in accordance with title 16 and chapter

596 54. Any cooperative organized on or after July 1, 1998, pursuant to this 597 subsection shall collect from its members the competitive transition 598 assessment levied pursuant to section 16-245g and the systems benefits 599 charge levied pursuant to section 16-245l in such manner and at such 600 rate as the Department of Public Utility Control prescribes, provided 601 the department shall order the collection of said assessment and said 602 charge in a manner and rate equal to that to which the members of the 603 cooperative would have been subject had the cooperative not been 604 organized.

- Sec. 20. Section 16-247p of the general statutes is repealed and the following is substituted in lieu thereof (*Effective from passage*):
- 607 (a) Not later than April 1, 2000, the Department of Public Utility 608 Control shall, by regulations adopted pursuant to chapter 54, establish 609 quality-of-service standards that shall apply to all telephone 610 companies and certified telecommunications providers and to all 611 telecommunications services. Such standards shall include, but not be 612 limited to, measures relating to customer trouble reports, service 613 outages, installation appointments and repeat problems as well as 614 timeliness in responding to complaints or reports. The department 615 shall include with the quality of service standards methodologies for 616 monitoring compliance with and enforcement of such standards. Such monitoring shall include input from employees of telephone 617 618 companies and certified telecommunications providers, including 619 members of collective bargaining units.
 - (b) [Not later than April 1, 2000, the] <u>The</u> department shall, [by regulations adopted pursuant to chapter 54] <u>through administrative proceedings</u>, establish comprehensive performance standards and performance based reporting requirements for functions provided by a telephone company to a certified telecommunications provider, including, but not limited to, telephone company performance relating to customer ordering, preordering, provisioning, billing, maintenance and repair. Such service standards shall be sufficiently comprehensive

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- 628 to ensure that a telephone company meets its obligations under 47
- 629 USC 251. Such [regulations] standards may also contain provisions the
- department deems necessary to prevent anticompetitive actions by any
- 631 telephone company or certified telecommunications provider.

| This act shall take effect as follows and shall amend the following | | |
|---|-----------------|----------------|
| sections: | | |
| | | |
| Section 1 | from passage | 16-47(a) |
| Sec. 2 | from passage | New section |
| Sec. 3 | from passage | 16-19b(h) |
| Sec. 4 | from passage | 16-19(a) |
| Sec. 5 | October 1, 2007 | 16-22 |
| Sec. 6 | October 1, 2007 | 16-47(d) |
| Sec. 7 | from passage | 16-18a |
| Sec. 8 | from passage | 16-262j(c) |
| Sec. 9 | from passage | 16-8a(c) |
| Sec. 10 | from passage | 16-262c(b)(1) |
| Sec. 11 | from passage | 16-1(a)(30) |
| Sec. 12 | from passage | 16-1(a)(31) |
| Sec. 13 | from passage | 16-1(a) |
| Sec. 14 | from passage | 16-245(1) |
| Sec. 15 | from passage | 16-245b |
| Sec. 16 | from passage | 16-245p(b) |
| Sec. 17 | from passage | 22a-266(a)(19) |
| Sec. 18 | from passage | 7-148ee(c) |
| Sec. 19 | from passage | 33-219(b) |
| Sec. 20 | from passage | 16-247p |

Statement of Purpose:

To modify the Department of Public Utility Control's regulation of utilities and other entities.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]